Network | UCaaS | CCaaS | Security | Cloud | Infrastructure | Misc.

Network

SD-WAN
- Auto-Failover
- Bonding
- Intelligent Routing
- VNF (Virtual Network)
- Firewall
- Application Aware

CONNECTIVITY
- Broadband
- Dedicated Fiber
- Coax
- 3G/4G/5G Internet
- Satellite Internet
- Circuit Aggregation

LOW VOLTAGE
- Category 5e through Category 8 data cabling
- Fiber backbone and telecom room build outs
- Wireless surveys

SECURITY
- Firewall (Prem / Web)
- Endpoint Security
- Network Security Assessment

REMEDIATION
- Circuit Monitoring
- Trouble Ticket Creation

UCaaS

BASIC UCAAS SEAT
- Voice
- Text / SMS
- Video (Zoom)
- Web Conferencing
- Collaboration (Slack, Glip, MS Teams, etc.)

ADD ONS
- CRM Integration
- Accounting Integr.
- CCaaS Integration
- IVR
- Call Recording
- AI / Sentiment

PREMISE SYSTEMS
- Prem as-a-Service
- SIP Trunks

CCaaS

CCAAS SOLUTION
- IVR
- Analytics
- Performance Mgmt
- Dashboards

DIALER
- Outbound Dialer
- Preview
- Predictive Dialer
- Progressive Dialer

WORKFORCE MGMT

QUALITY MGMT
- AI / Sentiment

CRM INTEGRATIONS

UCAAS INTEGRATIONS

PCI HANDLING

HIPPA HANDLING

GAMIFICATION

ADD ONS
- Accounting Integr.
- Call Recording

Security

HARDWARE
- CCTV
  - PTZ cameras
  - Quad 360 cameras
  - Fisheye Cameras
  - NVR/Servers
- Access Control
  - Mag locks, crash bars and electric strikes
  - Badge/Fob readers, keypads, bio-metric readers

IDENTIFY
- Virtual CISO
- Cyber Consulting
- Vulnerability Assess.
- Penetration Test
- Compliance
- Phishing Simulation
- Awareness Training

PROTECT
- Managed Firewall
- Web Security
- Email Security
- Endpoint Protection
- Managed Cloud FW
- Data Protection
- Remote User VPN
- Patch Management

Cloud

CONNECTIVITY
- Public Cloud Onramps
- Direct Connects
- Express Routes

COMPUTING
- Private Cloud
- Public Cloud
- Bare Metal
- Colocation
- Orchestration

STORAGE
- Cloud File Storage
- Colocation
- Managed Backup
- Disaster Recovery

MANAGED SVCS
- Managed O365
- IT Support
- Desktop aaS
- Cloud Migration
- Professional Svcs

IoT
- Temperature
- Pressure
- Soil Moisture Content
- Video

Infrastructure

ELECTRICAL
- Diesel/Natural Gas Generators
- UPS systems
- Power Distribution
- Critical Power Busways
- LED Lighting and retrofit
- PoE Lighting
- Switchgears
- Sub-Panels
- Transformers
- Disconnects
- Cubicle Whips
- Receptacles
- Grounding Testing and Surveys

AUDIO VISUAL
- Smart Conference Rooms
- Video Conference Integration
- Sound Masking (White Noise)
- Digital Signage
- AV over IP Solutions
- Video Walls
- Paging

Misc.

MOBILITY
- Handsets
- iPads
- Devices

MOBILE NETWORK
- Detail Reporting
- Device Usage Mgmt
- Application Filtering
- Detailed Reporting
- CyberReef Solutions

EXPENSE MGMT
- Wireline
- Mobility

SURVEYS
- Ariel Drone Surveys ConnexiCore

ANSWERING SVCS
- Ruby Receptionist

RELOCATON SVS
- Moving and Packing

FURNITURE SVS
- New and Used furniture
- Free consultations